

## IMPORTANT INFORMATION ON THE USE OF A THIRD PARTY CASKET

You have informed us that you will be using a casket purchased from a third party supplier for the funeral services of your loved one (the “third party casket”). The Funeral Home will accept that third party casket and use it in the funeral services without charging you any type of fee or imposing any type of restriction on its use.

To insure that you fully understand our respective responsibilities regarding the third party casket that will be used, we would ask you to review this information sheet and ask the funeral director any questions you may have regarding the information being provided to you.

1. Timing of Casket Delivery. You understand that the primary responsibility of arranging and coordinating the delivery of the third party casket from the supplier to the Funeral Home remains with you. Please also be aware that the third party casket must be delivered at least \_\_\_\_\_ hours prior to the first scheduled funeral ceremony involving casketed remains so the Funeral Home has a reasonable amount of time to properly prepare for the arranged funeral ceremony. If the third party casket is not delivered in sufficient time, scheduled funeral ceremonies could be delayed.

2. Casket Delivery. When you contact the third party casket company to arrange the delivery of the casket to the Funeral Home, please provide to them the information that the Funeral Home checked below:

The supplier or shipper of the third party casket must call the Funeral Home during normal business hours to arrange the drop-off of the third party casket. If available, Funeral Home personnel will assist the supplier or shipper with unloading the casket from the delivery truck and moving it into the Funeral Home.

The supplier or shipper of the third party casket must call the Funeral Home during normal business hours to alert us when the casket will be delivered. Because the Funeral Home personnel cannot unload casket delivery trucks, the supplier or shipper must be informed that it will have to unload the casket from the delivery truck and move it into the Funeral Home without any assistance from Funeral Home personnel.

The Funeral Home will dispose of all packaging materials that are used to encase the Third Party Casket.

The supplier or shipper of the third party casket must be informed that it will be required to unwrap and dispose of all packaging materials that are used to encase the third party casket.

3. Inspection of Casket. The type and condition of caskets used in funeral services are important considerations for many families. Since the Funeral Home is not supplying the casket and was not a party to the purchase agreement for the casket, we are not in a position to accept the casket on your behalf. We would recommend that you would set up a time to inspect the casket after it is delivered to the Funeral Home. Please indicate below whether you wish the Funeral Home to contact you when the third party casket is delivered so that a time can be set up for you to inspect the casket.

Please contact me when the third party casket is delivered so I can inspect the casket.

I do not wish to inspect the casket. Please accept the casket on my behalf.

4. Return of Third Party Casket. Although it is rare, sometimes a third party casket delivered to the Funeral Home is not the one that was ordered by the purchaser or is in a condition that is not acceptable to the purchaser. If you wish to return the third party casket to the supplier, we will assist you, but you will be primarily responsible for arranging the return. You should also be aware that your ability to return a third party casket and obtain an exchange or a refund will depend upon the terms and conditions of the purchase agreement that you have with the supplier. Some casket suppliers may not accept the return of a casket once a body has been placed into it. Other casket suppliers will accept the return of the casket, but will require that the lining of the casket be replaced, which can cost up to \$400.00. Because this cost of re-lining the casket may be imposed against you by the third party supplier, we recommend that you inspect the casket after it has been delivered to the Funeral Home, but before we place the remains in the casket.

5. Acknowledgement. The undersigned acknowledges receipt of this information sheet on third party caskets.

Date: \_\_\_\_\_

\_\_\_\_\_  
Signature of Recipient

\_\_\_\_\_  
Printed Name of Recipient